

## RUCKUS Instructor-Led Training

Instructor-Led Training (ILT) and Virtual Instructor-Led Training (vILT) deliver real-time instruction at specified times. The key distinction lies in the fact that ILT takes place in physical classrooms, whereas vILT is exclusively conducted online.

Both ILT and vILT training grant you access to:

- Knowledgeable instructors who excel in fostering skill development for IT professionals and readily address students' most challenging queries.
- Thoughtfully crafted course materials aimed at enhancing the learning experience.
- The inclusion of RUCKUS Labs in select classes, providing a secure means of remotely accessing cutting-edge equipment for hands-on practice and training.

## How to Enroll in Public Offerings

### Find a Course

- Explore our [RUCKUS Course Catalog](#)
- Check our [Training Calendar](#) for the latest information on upcoming deliveries in your region

NOV 6 MON	RUCKUS RASZA 200 – SMARTZONE   VIRTUAL   PUBLIC   CALA <a href="#">REGISTER</a>	
	Nov 6 @ 9:00am (CST) – Nov 9 @ 5:00pm (CST)   9 Virtual Classroom	
NOV 13 MON	RUCKUS RCWA Exam Preparation   VIRTUAL   PUBLIC   CALA <a href="#">REGISTER</a>	
	Nov 13 @ 9:00am (CST) – Nov 14 @ 5:00pm (CST)   9 Virtual Classroom	
NOV 27 MON	RUCKUS RASZA 200 – SMARTZONE   VIRTUAL   PUBLIC   EMEA <a href="#">REGISTER</a>	
	Nov 27 @ 2:00am (CST) – Nov 30 @ 10:00am (CST)   9 Virtual Classroom	
DEC 4 MON	RUCKUS RCWA Exam Preparation   VIRTUAL   PUBLIC   APAC <a href="#">REGISTER</a>	
	Dec 4 @ 7:00pm (CST) – Dec 6 @ 3:00am (CST)   9 Virtual Classroom	
DEC 11 MON	RUCKUS RASZA 200 – SMARTZONE   VIRTUAL   PUBLIC   APAC <a href="#">REGISTER</a>	
	Dec 11 @ 2:00am (CST) – Dec 14 @ 10:00am (CST)   9 Virtual Classroom	

### Enroll

Once you have located a course you are interested in, we provide two convenient enrollment options:

1. Register and make payment for your course directly through our training portal, [CommScope University](#).
2. Locate the appropriate SKU and submit a Purchase Order through your local Partner to secure your enrollment.

## Ordering Information

Course datasheets can be found on our [RUCKUS Course Catalog](#). The datasheets have information on the course topics, duration, and applicable audience.

### Training Priced for an Individual for our Public Schedule

Individual Public SKU	Courses	Description
905-TVIR-CPA200	<a href="#">CPA 200</a>	Ruckus Cloudpath Individual Training: 2 Day <b>VIRTUAL</b> Instructor Led Training via web conferencing
905-TVIR-ICX150	<a href="#">ICX 150</a>	Ruckus ICX Individual Training: 4 Day <b>VIRTUAL</b> Instructor Led Training via web conferencing
905-TVIR-RASZA200	<a href="#">RASZA 200</a>	Ruckus SmartZone Individual Training: 4 Day <b>VIRTUAL</b> Instructor Led Training via web conferencing
905-TVIR-RCWA	<a href="#">RCWA Exam Prep</a>	Ruckus RCWA Individual Training: 2 Day <b>VIRTUAL</b> Instructor Led Training via web conferencing
905-TVIR-RWD200	<a href="#">RWD 200</a>	Ruckus Wireless Design Individual Training: 3 Day <b>VIRTUAL</b> Instructor Led Training via web conferencing
905-TVIR-RWG200	<a href="#">RWG 200</a>	Ruckus WAN Gateway Individual Training: 2 Day <b>VIRTUAL</b> Instructor Led Training via web conferencing

## How to Arrange Private Offerings

We also provide private courses tailored to the needs of groups of up to 12 students, offering added convenience. To inquire about schedule availability, please contact RUCKUS Training Support through email at [trainingsupport@commscope.com](mailto:trainingsupport@commscope.com).

### Group Training

Group SKU	Courses	Description
905-TVIR-2DAY	<a href="#">RCWA Exam Prep</a> , <a href="#">RWG 200</a>	Ruckus Group Training: 2 Day <b>VIRTUAL</b> Instructor Led Training, For up to 12 people via web conferencing
905-TVIR-3DAY	<a href="#">CPA 200</a> , <a href="#">RWD 200</a>	Ruckus Group Training: 3 Day <b>VIRTUAL</b> Instructor Led Training, For up to 12 people via web conferencing
905-TVIR-4DAY	<a href="#">ICX 150</a> , <a href="#">RASZA 200</a>	Ruckus Group Training: 4 Day <b>VIRTUAL</b> Instructor Led Training, For up to 12 people via web conferencing
905-TLIV-2DAY	<a href="#">RCWA Exam Prep</a> , <a href="#">RWG 200</a>	Ruckus Group Training: 2 Days <b>LIVE</b> Instructor Led Training, For up to 12 people, at Customer Site
905-TLIV-3DAY	<a href="#">CPA 200</a> , <a href="#">RWD 200</a>	Ruckus Group Training: 3 Days <b>LIVE</b> Instructor Led Training, For up to 12 people, at Customer Site
905-TLIV-4DAY	<a href="#">ICX 150</a> , <a href="#">RASZA 200</a>	Ruckus Group Training: 4 Days <b>LIVE</b> Instructor Led Training, For up to 12 people, at Customer Site

## Payment

To complete your course registration and receive an enrollment key, payment by credit card or purchase order is mandatory. Please note that purchase orders must be submitted at least two weeks prior to the course start date to allow sufficient time for processing. Invoices for purchase orders will be issued following the conclusion of the training session.

### Training Cancellation Policy

If you need to cancel your enrollment in an instructor-led or virtual instructor-led training session, please submit a written cancellation request and ensure you receive written confirmation to avoid incurring any cancellation fees. To initiate cancellation, kindly provide the order number, purchaser's contact information, course title, and the course date via email to [trainingsupport@commscope.com](mailto:trainingsupport@commscope.com).

## Cancellation fee schedule:

Days Prior	Fee Charge
21	No fee
7 to 20	50% of total course cost
6 or less	100% of total course cost

Please be aware that CommScope is unable to provide reimbursements for hotel or travel cancellation expenses.

If a participant fails to attend a class without a training cancellation confirmation, they will be charged the full course fee, equivalent to one training seat/credit per course day.

Moreover, if an instructor-led course has fewer than a minimum-level of enrolled students, CommScope reserves the right to cancel the training session. Enrolled students will be given the option to select from upcoming scheduled dates. In case of a course cancellation, students will receive an email notification at least one week prior to the scheduled course start date.

If you have any questions or need clarification, please contact RUCKUS Training Support through email at [trainingsupport@commscope.com](mailto:trainingsupport@commscope.com).