Announcing RUCKUS Training Pricing Policy Changes

Beginning January 1, 2024, RUCKUS Education is implementing a new pricing model for our training courses. This change will help us ensure sustainability by providing a source of revenue to cover the costs of developing and delivering training. With this new pricing model, we will be able to invest more resources into improving the quality and volume of our content. This will help us ensure that our training meets the needs of our customers and partners and is of the highest quality.

RUCKUS Education delivers:

- **eLearning**: self-paced, on demand content that resides on CommScope University.
- **Private Face-to-Face Instructor-Led**: Onsite training with a live instructor and remote labs.
- **Virtual Instructor-Led**: Remote Instructor-led courses that are scheduled and typically include remote labs.

### Training Types and Changes (Bold)

<table>
<thead>
<tr>
<th></th>
<th>Customers</th>
<th>Partners</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>eLearning</strong></td>
<td>On demand training courses</td>
<td>Charge starting January 1</td>
</tr>
<tr>
<td></td>
<td>on CommScope University</td>
<td>No Cost</td>
</tr>
<tr>
<td></td>
<td>training portal</td>
<td></td>
</tr>
<tr>
<td><strong>Onsite Group Training</strong></td>
<td>Instructor-led ONSITE Group Training with remote labs</td>
<td>Private Training SKUs (not new)</td>
</tr>
<tr>
<td><strong>Virtual ILT</strong></td>
<td>Instructor-led VIRTUAL Training with remote labs</td>
<td>Charge starting January 1</td>
</tr>
</tbody>
</table>
Training resources:

- Visit our FAQ regarding this change in program policy.
- **How to purchase eLearning Training**
- **How to purchase Instructor-led Training**
- **CommScope University**: our training portal that contains our catalog of eLearning content.
- **Training Calendar**: our calendar of upcoming public training events.
- **Course Catalog**: Browse our searchable catalog of product training titles.
- **RUCKUS Education YouTube Channel**: browse of selection of product training videos.
- **RUCKUS Certification Program**: Learn about of high-stakes certifications and online accreditations.

If you have any questions or need clarification, please contact RUCKUS Training Support through email at trainingsupport@commscope.com.